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Telemedicine FAQs

1. How do I schedule for a teledermatology visit?

-A virtual visit can be scheduled on the website using the zocdoc button.

2. Can I send photos prior to the visit?

-Yes, photos can be sent prior to the visit. Office staff will contact you regarding this process.

3. How do I attend the virtual visit?

-On the day of your scheduled visit, a link will be sent to your email from Doxy.me. Please click on the link and you will be placed in the virtual waiting room.

4. What type of device is best to use for the visit?

-Doxy.me works best on a desktop computer, laptop or IPAD. Preferred browsers include Safari and Google Chrome.

5. How do I pay for the visit?

-Doxy.me uses a secure payment system called Stripe. In the beginning of the visit a payment window will appear where you can enter your credit card information.

6. If I need a prescription sent to the pharmacy, how will it be sent?

-Prescriptions will be sent electronically to your pharmacy.