

# Alison Ehrlich, MD, MHS

## Telemedicine FAQs

### 1. How do I schedule for a teledermatology visit?

-A telehealth appointment can be scheduled by texting 202-838-3016.

### 2. Can I send photos prior to the visit?

-Yes, photos can be sent prior to the visit. Office staff will contact you regarding this process.

### 3. How do I attend the virtual visit?

-On the day of your scheduled visit, a link will be sent to your email from Doxy.me. Please click on the link and you will be placed in the virtual waiting room.

### 4. What type of device is best to use for the visit?

-Doxy.me works best on a desktop computer, laptop or IPAD. Preferred browsers include Safari and Google Chrome.

### 5. How do I pay for the visit?

-Doxy.me uses a secure payment system called Stripe. In the beginning of the visit a payment window will appear where you can enter your credit card information.

### 6. If I need a prescription sent to the pharmacy, how will it be sent?

-Prescriptions will be sent electronically to your pharmacy.